

Anatomy of a Vishing Attack

1



Fraudster obtains customer's personal information from public or social media

2



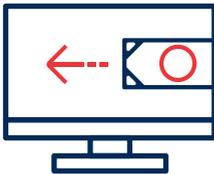
Fraudster calls customer and pretends to be an official from a bank or government agency

3



Fraudster convinces the victim that there is an urgent need to verify personal information or transfer funds

6



The transaction is completed and if not reported the fraudster can continue to make more transactions with the compromised account

5



The fraudster provides further instructions to the victim to ensure the transaction is successful

4



The victim provides the requested information or logins of their accounts



Bank Windhoek
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