Bank Windhoek Assistance Application (up to 3 Month Deferments)

To be completed by the Client	
Client full name	
Client Email address	Client Contact Number
Branch Name	
Relationship Manager Name at Branch	
Client Job or Business description	
Industry or sector employed	
Client Primary account number	
List of client accounts where assistance needed	
Account numbers (where assistance needed)	Type & period of assistance
Reason and motivation for the request (detailed description of COVID-19 impact)	



DECLARATION BY CLIENT

By submitting this Application to Bank Windhoek Ltd, Reg. No. 79/081 ("the Bank"), I/We ("the Client") acknowledge, agree and declare as follows:

- 1. All information provided is true and correct, and the Bank may investigate any source of information, including confidential information. The Client is bound to all obligations, undertakings and information herein contained or which may result from the banker-client relationship established by this Application.
- 2. The provision and extent of financial assistance remain in the Bank's sole discretion, subject to credit assessment and approval on such terms and conditions as the Bank may require, and fulfilment of any special and collateral conditions, and may include but is not limited to new Banking Facilities to and/or the restructuring, alteration, extension or deferment of existing Banking Facilities of the Client.
- 3. The Client indemnifies the Bank for any direct or indirect loss, damage or costs suffered from whatever cause howsoever arising from this Application and the Bank shall not be liable for: Any errors, omissions, delays and/or failure to receive, execute or approve this Application;
- 4. This Application must be read with and forms an integral part of each Banking Facility account and related facility agreement, facility letter, and all related Banking Facility Documentation.

To be completed by Client	For Office Use
Client Signature	Branch Staff Signature
Client Full Name	Branch Staff Name
Capacity (eg Owner):	Capacity (Branch)
Date	Dαte

How to complete the document

Print and complete the document as indicated. Scan the document or take a photo of each completed page, attached to an email and send the email to your Relationship Manager at the Branch where your account is. The document can also be handed in at your Branch.

Should you not have the email address of a Relationship Manager at your Branch, then you may send the email, with the images of the completed document attached to info@bankwindhoek.com.na. The document will be forwarded to the Branch that you completed on the form.

The Relationship Manager at the Branch will make contact with you to discuss options around your personal credit requirements.

